



Lifestyle Insurance Wealth

We provide a personal insurance service that is simply not available online or from call centre providers

Alison Davies, DipCll - Managing Director Thomas Carroll Private Clients

and and

# Thomas Carroll Club Signature

Welcome to Club Signature

Thomas Carroll's tailored insurance solution for clients whose financial position and lifestyle require high levels of cover.

Club Signature is expertly customised to you, providing a level of personalised insurance service that is simply not available from online or call centre-based providers.

Through Club Signature we are able to provide clients with the very best in Chartered, personalised insurance services.

### **Our Personal Outlook**

As a Chartered insurance broker, Thomas Carroll employs only the leading professionals in their fields, providing the highest quality advice and service available.

We have access to many of the leading insurance companies who specialise in providing you with the correct cover for your lifestyle.

Clients who have household contents with higher than average values can benefit from a choice of policies that provide wider and more flexible cover, unlike standard "off the shelf" products.

#### Thomas Carroll Club Signature

# The Club Signature Approach

A personalised insurance service that provides a range of cover to suit your lifestyle, including:

- General contents
- Antiques and fine art
- Private cars
- Holiday homes
- Jewellery
- Buildings including farms and estates
- Personal effects
- Yachts and boats
- Travel



# **Club Signature Benefits**

For clients insuring their properties and contents through us, Club Signature provides its members with:

- Your own dedicated client executive
- A face to face insurance review
- One renewal date for multiple policies
- Competitive premiums
- Club Signature Card with partner services
- 24-hour priority claims response
- Complimentary magazine subscription

# **Club Signature Card**

As a Club Signature client, you will receive your own exclusive membership card giving you access to a range of Club Signature approved partner services:

- Restaurant and leisure discounts
- Jewellers, qualified in providing valuations
- Art and antique valuer
- Interior designers
- Safe specialists
- Home security products and advice



# Our Claims Promise

Our dedicated in-house claims team understands the importance of prompt and efficient customer service.

That's why we've created a robust internal claims management system to provide the service levels you deserve at every step of your claim.

We promise to support you throughout your claims process, liaising with insurers and suppliers on your behalf so that you can focus on your important everyday activities and business.

#### Insurance Service

# **Independent Financial Advice**

As a Club Signature member, you might also like to take advantage of our award-winning wealth management company – Thomas Carroll Independent Financial Advisers.

As Chartered financial specialists, you can rest assured that we have the necessary expertise to offer professional, independent advice that is focused entirely on your personal needs.

#### Our bespoke services include:

- Pension advice and planning
- Wealth planning
- Retirement planning
- Will writing service
- Residential mortgages

## Access our group services

With more than 45 years' experience, Thomas Carroll Group plc is one of the UK's leading independent providers of business insurance broking, personal insurance broking, employee benefits, wealth management, health & safety and employment law consultancy.

Our client-focused ethos, friendly approach and in-house claims management has resulted in strong and longlasting relationships which have seen our award-winning group grow from strength to strength.

- Commercial and personal insurance
- Independent financial advice
- Health and safety consultancy
- Employment law

# We are able to guarantee excellent value, supported by a first-class service

Claire Humphries, DipCII - Director Thomas Carroll Private Clients



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